

CONSTRUCTION CONTRACTORS BOARD

P.O. Box 14140 Salem, OR 97309-5052 Phone (503) 378-4621 | Fax (503) 373-2155 Email: ccb.oregon.gov www.oregon.gov/ccb



HOME INSPECTION CONSUMER NOTICE

This Notice is provided to you in accordance with OAR 812-008-0202(2)(d)

Who needs to be certified?

Oregon law requires individuals who bid, offer to perform, or perform home inspections for two or more categories below to be certified by the Oregon Construction Contractors Board (CCB).

Plumbing Electrical Exterior and site Roofing Central Air Conditioning Interiors
Structural Insulation and Ventilation Heating Built-in Kitchen Appliances

Individuals must pass a comprehensive test to become certified and must complete continuing education courses to renew their certification.

Is a CCB license required?

Businesses that perform home inspections must be licensed with the CCB as a Residential General, Residential Specialty Contractor or a Home Inspection Services Contractor. The bond and liability insurance amounts will correspond accordingly. Licensing and certification do not guarantee quality of work. Licensing offers some financial protection for you, the customer.

How do I verify a Home Inspector license?

To check a home inspection business, get the business' CCB license number and the home inspector certification number (OCHI). Visit us online at http://search.ccb.state.or.us/search/ to search for any contractor license or call (503) 378-4621 to verify the license and certification are active.

What should I know about a Home Inspection?

- 1. Home inspections are performed for the individual who contracted for the inspection. They may not be used or relied on by others. (Example: a home buyer may not use or rely on an inspection report that was contracted by the home's seller)
- 2. Home inspectors are governed by Standards of Practice and Behavior that list what a home inspector can and can't do. OAR 812-008-0200 through OAR 812-008-0214.
- 3. A written contract is required of all home inspections. Contracts should be read carefully as they may contain arbitration clause or a clause that limits the inspector's liability.

How can the CCB help?

The CCB provides consumer protection and regulates the home inspection industry. If you have a problem with your licensed home inspection businesses, the CCB may be able to help.

You may file a complaint with the CCB against the licensed business if:

- 1. There is a direct contract between your and the licensee, and
- 2. It's been within one year from the time the inspection was performed.

Complaints filed against unlicensed businesses or home inspection businesses using uncertified individuals to perform inspections are sent to the CCB's Enforcement Section. A complaint against an unlicensed business may not result in direct benefit to the complainant.